



**PRESS RELEASE  
FOR IMMEDIATE RELEASE**

**TEMPORARY DISRUPTION OF ORC ONLINE PORTAL: OFFICE UNDERTAKES  
SYSTEM AUDIT TO STRENGTHEN DATA SECURITY AND COMPLIANCE**

The Office of the Registrar of Companies (ORC) wishes to inform the general public, stakeholders, and its valued clients that its online portal is currently experiencing a temporary disruption.

This development follows a recent system audit conducted by the Office, which identified instances of unauthorized use of access points within the portal. These findings raised concerns relating to compliance with the Data Protection Act, the Companies Act, and potential revenue leakages associated with certain paid services.

In response, the ORC has taken immediate steps to review and secure affected access points. While these corrective actions are necessary to protect the integrity of the system, they have inadvertently led to limited access for some users of the portal.

The ongoing audit and system review are focused on strengthening the overall governance and security of the platform, including:

- Aligning the level of information accessible on the portal with provisions of the Companies Act.
- Enhancing data access controls and privacy safeguards.
- Ensuring full compliance with the Data Protection Act and established cybersecurity standards.

These measures are being implemented to safeguard sensitive personal and corporate information, while reinforcing public trust in the ORC's digital services.

The Office wishes to clarify that **the temporary disruption of the portal is not in any way linked to discussions or issues relating to the sole-sourcing of government contracts.**

Additionally, the ORC emphasizes that the company name search feature on its portal is limited in scope. It only displays the names of companies registered with the Office and does not provide ownership details or other sensitive company information. As such, it cannot be used to determine company ownership through a simple name search.

Members of the public seeking detailed information on any registered company may do so by submitting a formal request to the Office. All such requests will be processed and responded to **within three (3) working days.**

The public is being assured that efforts are underway around the clock to restore full functionality of the portal. These efforts are being carried out alongside the implementation of enhanced safeguards to ensure the protection of client data and the resilience of the system.

The Office of the Registrar of Companies remains committed to delivering secure, reliable, and transparent services, and deeply appreciates the patience and understanding of the public during this period.

For further information or clarification, please contact the office on **0308249841** or **WhatsApp/Telegram 059-952-5774** or follow us on social media **@ORC GHANA**.

**ORC – A Trusted Partner for Business**



**MRS. MAAME SAMMA PEPAH  
REGISTRAR OF COMPANIES**